

Kaiser Permanente

All over Northern California, people turn to Kaiser Permanente for better-informed care and support for total health.

Easy access

With Kaiser Permanente, it's simple to find the care you need. Along with primary care, urgent care, emergency care, and labor and delivery, members have convenient access to a wide choice of specialty services. Our specialty care departments range from allergy to urology, and everything in between.*

Everything under one roof

Most of our locations include pharmacy, lab, X-ray services, and more.

Personalized care

Whether you come into a Kaiser Permanente facility for a routine visit, urgent care, or emergency care, your doctors, nurses, and specialists can see your medical information instantly.

*By referral only.

†The services described above are not covered under your health plan benefits and are not subject to the terms set forth in your *Evidence of Coverage* or *Certificate of Insurance*. These services may be discontinued at any time without notice.



Facility highlights

All private rooms with room service, 8 Labor and Delivery rooms, and 14 state-of-the-art operating rooms

- 349 hospital beds
- 52 Emergency Department beds
- 24-hour pharmacy



Women and children's services

- Breast care clinic
- Same-day mammography
- Neonatal intensive care unit
- Pediatric neurosurgery
- Pediatric tertiary care



Specialty centers of care/ expertise

Services include:

- Cancer care
- Cardiology
- Cochlear implants
- Genetic services and counseling
- Kidney stone and gallstone treatment
- Maxillofacial surgery
- Orthopedic surgery
- Pediatric neurosurgery
- Pediatric tertiary care
- Primary stroke center
- Spine surgery



Awards

- Joint Commission Gold Seal of Approval
- American Heart Association/American Stroke Association Silver Plus Stroke Award
- Leapfrog Quality Rating Association Grade A and one of the Top Hospitals in the U.S.A.; named one of the nation's top hospitals on The Leapfrog Group's 2013 Top Hospitals list. www.leapfroggroup.org



KAISERider

BART shuttle picks up and drops off at the MacArthur BART station, 3600 Broadway, 3701 Broadway and 3505 Broadway, and 3801 Howe St.†

- BART to 3600 Broadway: 5:25 a.m. to 12:25 a.m., every 10 to 20 minutes (Shuttles from 5:25 a.m. to 7:45 p.m. pick up/drop off at the north entrance. Shuttles from 8 p.m. to 12:25 a.m. pick up/drop off at the south entrance.)
- BART to 3701 Broadway and 3505 Broadway: 5:50 a.m. to 7:48 p.m., every 10 to 20 minutes
- BART to 3801 Howe St.: 6:13 a.m. to 8:03 p.m., every 20 minutes



Cultural care

- *Salud en Español*, Spanish-language care module.
- Members have access to interpreters for more than 140 languages at any medical center.
- Kaiser Permanente respects the health beliefs, values, and behaviors of California's culturally diverse population.

Locations in the East Bay area

We're here for you

Our members have 21 medical centers and 160 medical offices available to them in Northern California alone. To see facilities near your home or work, visit kp.org/thrive and click "Locate a facility."

U Urgent care **E** Emergency care **P** Pharmacy

Alameda Medical Offices

2417 Central Ave.
Alameda, CA 94501

P

Fremont Medical Center

39400 Paseo Padre Parkway
Fremont, CA 94538

E P

Hayward-Sleepy Hollow Medical Offices

27303 Sleepy Hollow Ave.
Hayward, CA 94545

U P

Oakland Medical Center

3600 Broadway
Oakland, CA 94611

U E P

Pinole Medical Offices

1301 Pinole Valley Road
Pinole, CA 94564

P

Richmond Medical Center

901 Nevin Ave.
Richmond, CA 94801

U E P

San Leandro Medical Center

2500 Merced St.
San Leandro, CA 94577

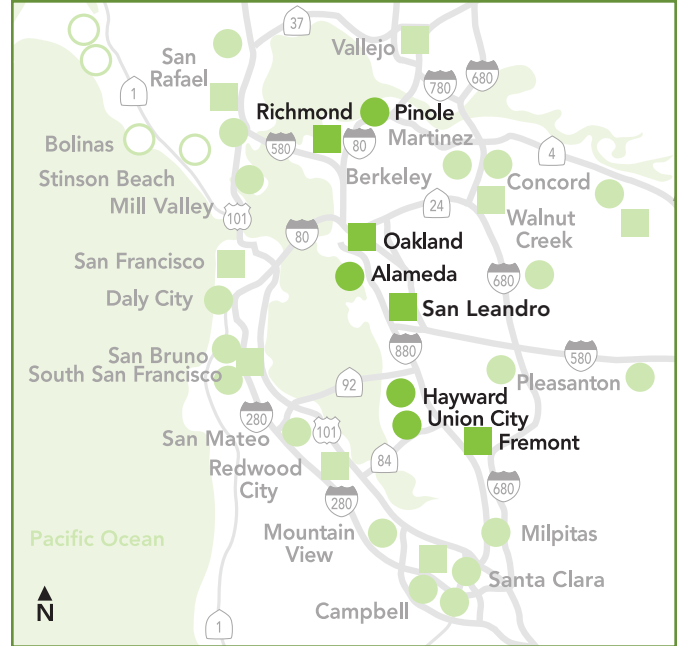
E P

Union City Medical Offices

3553 and 3555 Whipple Road
Union City, CA 94587

P

■ Medical Center **●** Medical Office



Map not to scale