The magnitude of the COVID-19 pandemic is unlike anything we’ve seen before in our lifetime, but Ebony Talley, Director of Infection Prevention at Kaiser Permanente Woodland Hills Medical Center, believes we can get through it together. “There is light at the end of the tunnel and there is another side of this,” Talley said.

She added, “This is hard for all of us, and we really haven’t had a moment’s rest since this started. That takes a toll on anybody.”

After more than nine months of combating the virus, pandemic fatigue is expected, but giving up isn’t an option. Talley shared that infection prevention goes beyond the work done within her department. It also takes place each time a community member puts on a face mask or maintains a distance of 6 feet at the grocery store.

“One of the hardest parts is trying to manage everybody’s fear,” Talley said. “We’ve had to really put on our compassion boots and kind of dig in.”

In her 17-year career, Talley’s top priority has always been patient safety, stating “I want to make sure that my husband, my children, your parents, your grandparents, your kids, your loved ones, all get the best quality of care across the continuum - no matter what.”