

# Temporary operational changes at Kaiser Permanente West Los Angeles

The health and safety of our members is always our top priority. In an effort to limit additional exposure to COVID-19 throughout the community, we have decided to temporarily close the following office: **Vision Essentials – La Cienega**.

Additionally, we have temporarily adjusted hours at the following Medical Offices: **Baldwin Hills-Crenshaw** and **Santa Monica**.

Hours at these two locations are now:  
**Monday to Friday 7a.m. to 5 p.m.**

If you have a prescription waiting to be picked up at one of these locations, you can get your prescription filled at any Kaiser Permanente pharmacy.

We are still here to care for you. Use the **Kaiser Permanente mobile app** or visit [kp.org](https://kp.org) to get online care (e-visit), schedule phone or video visits, or call **(833) 574-2273 (TTY 711)**.

For prescriptions, use our **mobile app** or visit [kp.org/rxrefill](https://kp.org/rxrefill).

We apologize for the inconvenience.