

Join the Patient Advisory Council

Your feedback improves the care experience for patients



The Patient Advisory Council is a diverse group of Kaiser Permanente members in the South Bay community who work together to **improve the quality, safety, and care experience** for our patients.

What do Patient Advisors do?

- **Partner with staff** to advance best practices
- **Provide feedback** to leaders, staff, and physicians
- **Participate in group discussions** to provide guidance on how to improve the care and experience we provide
- **Participate in committees and initiatives** to provide the voice of the member and expertise in patient-centered care

Who can be a Patient Advisor?

Any member who receives care in the Kaiser Permanente South Bay service area is eligible to be a Patient Advisor.

We are looking for Advisors who are:

- Good listeners who can partner with staff to engage in performance improvement activities
- Diverse in background, including stages of life, identity, culture, and age
- Respectful towards each other, other patients, staff, and physicians
- Committed to improving care and experience for all patients and family members

What activities are included?

Patient Advisors will join council meetings once per month for 2 hours and regularly participate in improvement activities and other committees and initiatives across the South Bay area.

To apply, scan the QR code below to be taken directly to our application form.



For more information about joining the Patient Advisory Council, contact:

Care Experience Department
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