

Community Network Connects Providers

Social health network links individuals with needed services, community organizations.

Kaiser Permanente and Blue Shield are supporting a Community Network that connects community-based organizations, health care providers, and public agencies through [Unite Us](#), a shared technology platform. The network helps address social needs such as housing, food, transportation, caregiver support, and legal services that have an impact on individuals' health and well-being.



The program recently expanded into the South Bay, allowing Kaiser Permanente's physicians and staff to seamlessly match an individual's social needs with the appropriate services from within a robust network of nonprofit, public, and private resources.

In addition to being integrated into Kaiser Permanente's electronic health record system to comprehensively serve its members, the network of resources will also be made available to community-based organizations to efficiently reach the broadest possible group of those in need.

“Social needs, like secure housing and nutritious food, are foundational to our health,” said Margie Harrier, RN, senior vice president and area manager at Kaiser Permanente South Bay Medical Center. “The Community Network will help us fulfill our mission to improve the health of the communities we serve by creating a network of service providers who actively engage with one another to meet the needs of South Bay families.”

The network will track community partner referrals and service outcomes to measure the degree to which participants' needs are met — gathering data to continuously improve service delivery and better address community conditions for health. Kaiser Permanente is partnering with and investing in Unite Us, a social care coordination platform, to build and power this transformative network.

Local organizations that are interested in participating can join an upcoming training session or contact Janae.Asali.Oliver@kp.org for more information.

Upcoming Community Partner Trainings via Zoom:

- [Tuesday, September 8](#), 9 am – 10:30 am: Training Session for Staff Members
- [Monday, September 14](#), 11 am – 12:30 pm: Technical Assistance: Workflow, Integration, or Partner Registration Form
- [Thursday, September 24](#), 11 am – 12:30 pm: Training Session for Staff Members

Self-paced trainings are also available [here](#) (password: uniteuspartner).