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FOR IMMEDIATE RELEASE

Kaiser Permanente Fontana Medical Center Named a "Best Hospital" By U.S. News & World Report

FONTANA, CA, July 25, 2014 – The Kaiser Permanente Fontana Medical Center has once again been listed among the nation's elite in *U.S. News & World Report*'s annual "Best Hospitals" rankings. The Fontana Medical Center is ranked #2 in the Inland Empire, and recognized as highperforming in five medical specialties: Diabetes & Endocrinology, Geriatrics, Orthopedics, Pulmonology and Urology. The Kaiser Permanente Riverside Medical Center is ranked #3.

The annual rankings, considered to provide an objective analysis of the nation's medical centers, are derived from the evaluation of nearly 5,000 hospitals. This year's rankings include the top 17 U.S. hospitals overall and the top 50 according to their performance in 16 key medical specialties.

Now in its 25th year, the report also analyzes and rates facilities in most states and in major metropolitan regions (all U.S. regions with at least 500,000 in population).

"This recognition by *U.S. News & World Report* demonstrates the superior medical care our Fontana Medical Center provides to the more than 460,000 members Kaiser Permanente serves in San Bernardino County," said Dr. David Quam, Area Medical Director and Chief of Staff.

Added Annie Russell, Chief Administrative Officer, "This exceptional ranking by *U.S. News* & *World Report* recognizes the talents and hard work of our physicians and staff, as well as our focus on prevention and commitment to providing the highest quality care and service."

"We are very proud of our performance," said Greg Christian, Executive Director, Kaiser Foundation Hospitals/Health Plan, San Bernardino County Area. "As always, it is the total health of our members and patients that inspires us to be a world class medical center."

Hospitals in the U.S. News & World Report survey were ranked according to reputation, mortality, patient safety and other areas, including nurse staffing and technology.

In all, 19 Kaiser Permanente Medical Centers — including nine in Southern California — are listed in *U.S. News & World Report*'s 2014–2015 Best Hospitals rankings. All 19 were rated "high

performing" in 12 different specialties. The nine KPSC hospitals that made the list are the Fontana Medical Center, Orange County-Anaheim Medical Center, Downey Medical Center, Los Angeles Medical Center, Riverside Medical Center, San Diego Medical Center, South Bay Medical Center, West Los Angeles Medical Center and Woodland Hills Medical Center.

The Best Hospitals recognition by *U.S. News & World Report* comes on the heels of the spring 2014 release of the "Hospital Safety Scorecard" by the Leapfrog Group, in which the Fontana Medical Center received an A rating.

To view the complete rankings and methodology, visit www.usnews.com/hospitals.

About Kaiser Permanente

Kaiser Permanente's San Bernardino County Service Area has provided comprehensive, affordable health care to the Inland Empire for 70 years and serves 460,000 members. The San Bernardino County Service Area includes the Kaiser Foundation Hospitals in Fontana and Ontario, and medical offices in Fontana, Ontario, Rancho Cucamonga, Colton, Claremont, Montclair, Chino, San Bernardino, Victorville, Redlands, and Upland.

Kaiser Permanente is committed to helping shape the future of health care. We are recognized as one of America's leading health care providers and not-for-profit health plans. Founded in 1945, our mission is to provide high quality, affordable health care services to improve the health of our members and the communities we serve. We currently serve more than 3.7 million members in Southern California. Care for members and patients is focused on their total health and guided by their personal physicians, specialists and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technology advances and tools for health promotion, disease prevention, state-of-the-art care delivery and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education and the support of community health. For more information, go to: www.kp.org/share.

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