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**FOR IMMEDIATE RELEASE**

## **KAISER PERMANENTE FONTANA AND ONTARIO MEDICAL CENTERS NATIONALLY RECOGNIZED WITH ‘A’ GRADES**

### **The Leapfrog Group Issues Top Grade for Patient Safety**

**FONTANA, CA, April 29, 2021** – The Kaiser Permanente Fontana and Ontario Medical Centers have received prestigious ‘A’ grades for excellence in patient safety from [The Leapfrog Group](#), which released ratings as part of its spring 2021 Leapfrog Hospital Safety Grade report. This report is a biannual scorecard of nearly 2,700 U.S. hospitals.

The Leapfrog Group is an independent national watchdog organization committed to health care quality and safety. The Safety Grade is a letter grade assigned to all general hospitals across the country and updated every six months, assessing how well the hospital prevents medical errors and other harms to patients.

“This recognition demonstrates Kaiser Permanente’s commitment to putting patient safety at the forefront of all we do,” said Georgina Garcia, Senior Vice President and Area Manager, Kaiser Foundation Hospitals/Health Plan, San Bernardino County Area. “This Leapfrog ‘A’ grade represents the hard work and outstanding commitment of our physicians, nurses and staff, especially during these unprecedented times.”

Dr. Timothy Jenkins, Area Medical Director and Chief of Staff for the Kaiser Permanente San Bernardino County Area, echoed similar sentiments.

“Patient safety is always our number one priority and is accomplished through highly reliable practices and systems. We are proud of this ‘A’ grade, which recognizes our ongoing efforts to protect patients from harm and provide safer health care,” Dr. Jenkins said. “But the real winners are our patients, who can count on us to care for them in a safe and effective manner.”

Overall, 12 Kaiser Permanente hospitals received Leapfrog’s “A” rating in Southern California. They are: Anaheim, Downey, Fontana, Irvine, Moreno Valley, Ontario, Panorama City, Riverside, San Diego, San Diego Zion, South Bay and West Los Angeles.

Developed under the guidance of Leapfrog’s Blue Ribbon Expert Panel, the [Leapfrog Hospital Safety Grade](#) more than two dozen performance measures to produce a single letter grade representing a hospital’s overall performance in keeping patients safe from preventable harm and medical errors.

The Leapfrog Hospital Safety Grade methodology has been peer reviewed and published in the Journal of Patient Safety. To see how Kaiser Permanente Southern California hospitals scored locally and nationally, and to access consumer-friendly tips for patients and their loved ones, visit the Hospital Safety Score website at [www.hospitalsafetyscore.org](http://www.hospitalsafetyscore.org).

### **About The Leapfrog Group**

Founded in 2000 by large employers and other purchasers, The Leapfrog Group is a national nonprofit organization driving a movement for giant leaps forward in the quality and safety of American health care. The flagship Leapfrog Hospital Survey and new Leapfrog Ambulatory Surgery Center (ASC) Survey collect and transparently report hospital and ASC performance, empowering purchasers to find the highest-value care and giving consumers the lifesaving information they need to make informed decisions. The Leapfrog Hospital Safety Grade, Leapfrog’s other main initiative, assigns letter grades to hospitals based on their record of patient safety, helping consumers protect themselves and their families from errors, injuries, accidents, and infections.

### **About Kaiser Permanente**

Kaiser Permanente is committed to helping shape the future of health care. We are recognized as one of America’s leading health care providers and not-for-profit health plans. Founded in 1945, Kaiser Permanente has a mission to provide high-quality, affordable health care services and to improve the health of our members and the communities we serve. We currently serve 12.4 million members in 8 states and the District of Columbia. Care for members and patients is focused on their total health and guided by their personal Permanente Medical Group physicians, specialists, and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technology advances and tools for health promotion, disease prevention, state-of-the-art care delivery, and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education, and the support of community health.

Kaiser Permanente’s San Bernardino County Area has provided comprehensive, affordable health care to the Inland Empire for more than 75 years and serves approximately 650,000 members. The San Bernardino County Service Area includes the Kaiser Foundation Hospitals in Fontana and Ontario, and medical offices in Fontana, Ontario, Rancho Cucamonga, Colton, Claremont, Montclair, Chino, San Bernardino, Hesperia, Victorville, Redlands and Upland.

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