Kaiser Permanente Fontana and Ontario Medical Centers Receive ‘A’ Grades for Patient Safety

Fontana, Calif. — May 3, 2023 – Kaiser Permanente Fontana and Ontario Medical Centers received “A” Grades in the Leapfrog Hospital Safety Grade for spring 2023 for its achievement in protecting patients from preventable harm and errors while receiving hospital care.

The Leapfrog Group, an independent national watchdog organization, assigns an “A,” “B,” “C,” “D” or “F” grade to general hospitals across the country. The grades are based on more than 30 national performance measures reflecting errors, accidents, injuries and infections, as well as hospital harm prevention systems.

“This honor is the result of Kaiser Permanente Riverside’s unwavering commitment to patient safety,” said Georgina Garcia, Senior Vice President and Area Manager, Kaiser Foundation Hospitals/Health Plan, San Bernardino County Area. “Especially as we transition into a post-pandemic environment, it is important that our patients know they can count on us to put their health and safety first.”

The Leapfrog Hospital Safety Grade is the only hospital ratings program based exclusively on hospital prevention of medical errors and harm to patients. The grading system is peer-reviewed, fully transparent and free to the public.

“We’re very proud to work with such dedicated physicians, staff and volunteers,” said Dr. Timothy Jenkins, Area Medical Director and Chief of Staff for Kaiser Permanente San Bernardino County Area. “These high marks reflect the hard work of our people, who provide high-quality, compassionate care to more than 675,000 Kaiser Permanente members across San Bernardino County.

According to Leapfrog, it graded 2,857 U.S. hospitals for its Spring 2023 survey, and less than 30% (832) received an ‘A’ grade. Additionally, 281 California hospitals were surveyed, with 34% (95) receiving A grades.

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