



Media Contact: Gwen Kleist
Assistant Director, Public Affairs
(909) 427-4547
gwen.h.kleist@kp.org

FOR IMMEDIATE RELEASE

Kaiser Permanente Fontana and Ontario Medical Centers Recognized on 2020 California Patient Safety Honor Roll

FONTANA, March 10, 2021 – The Fontana and Ontario Medical Centers are among seven Kaiser Permanente hospitals in Southern California included on Cal Hospital Compare’s 2020 California Patient Safety Honor Roll.

The Patient Safety Honor Roll uses objective, publicly available patient safety measures to evaluate hospitals across a variety of domains including hospital acquired infections, adverse patient safety events, sepsis management, patient experience, and Leapfrog Hospital Safety Grade.

In order to make this prestigious list, hospitals had to meet the algorithm approach with two-thirds of their measures above the 50th percentile of good performance (and none below the 10th percentile), and/or have Leapfrog Grades of at least an A for the last three reporting periods.

“Being recognized on Cal Hospital Compare’s Patient Safety Honor Roll demonstrates the superior care our Fontana and Ontario Medical Centers provide to our nearly 650,000 members in San Bernardino County,” said Georgina Garcia, Senior Vice President and Area Manager, Kaiser Foundation Hospitals/Health Plan, San Bernardino County Area.

Added Timothy Jenkins, Area Medical Director and Chief of Staff. “Patient safety is among our top priorities and this recognition represents our consistent focus on providing world-class care in an environment that is safe for our patients.”

Statewide, 73 hospitals were included on this list representing only 22% of the 329 adult, acute care hospitals considered for the honor roll. In Southern California, Kaiser Permanente’s 7 recognized hospitals were among only 42 in that region receiving this accolade.

In addition to the Fontana and Ontario Medical Centers, the following five Kaiser Permanente hospitals in Southern California were included on the Honor List:

- Kaiser Permanente Downey Medical Center
- Kaiser Permanente Orange County - Anaheim Medical Center
- Kaiser Permanente Orange County - Irvine Medical Center
- Kaiser Permanente Riverside Medical Center
- Kaiser Permanente South Bay Medical Center

For more information on the 2020 Patient Safety Honor Roll, visit [Patient Safety Honor Roll \(calhospitalcompare.org\)](https://www.calhospitalcompare.org).

About Kaiser Permanente

Kaiser Permanente is committed to helping shape the future of health care. We are recognized as one of America's leading health care providers and not-for-profit health plans. Founded in 1945, Kaiser Permanente has a mission to provide high-quality, affordable health care services and to improve the health of our members and the communities we serve. We currently serve 12.4 million members in 8 states and the District of Columbia. Care for members and patients is focused on their total health and guided by their personal Permanente Medical Group physicians, specialists, and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technology advances and tools for health promotion, disease prevention, state-of-the-art care delivery, and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education, and the support of community health.

Kaiser Permanente's San Bernardino County Area has provided comprehensive, affordable health care to the Inland Empire for more than 75 years and serves approximately 650,000 members. The San Bernardino County Service Area includes the Kaiser Foundation Hospitals in Fontana and Ontario, and medical offices in Fontana, Ontario, Rancho Cucamonga, Colton, Claremont, Montclair, Chino, San Bernardino, Hesperia, Victorville, Redlands and Upland.

#