KAISER PERMANENTE FONTANA AND ONTARIO MEDICAL CENTERS NATIONALLY RECOGNIZED WITH ‘A’ GRADES

Medical Centers Receive an “A” for the Spring 2020 Leapfrog Hospital Safety Grade

FONTANA, CA, April 30, 2020 – The Kaiser Permanente Fontana and Ontario Medical Centers have once again been awarded an ‘A’ in the spring 2020 Leapfrog Hospital Safety Grade, a national distinction recognizing the medical centers’ achievements providing safer health care. The Leapfrog Group is an independent national watchdog organization committed to health care quality and safety. The Safety Grade is a letter grade assigned to all general hospitals across the country and updated every six months, assessing how well the hospital prevents medical errors and other harms to patients.

“This recognition demonstrates Kaiser Permanente’s commitment to putting patient safety at the forefront of all we do,” said Greg Christian, Senior Vice President and Area Manager, Kaiser Foundation Hospitals/Health Plan, San Bernardino County Area. “Patient safety is always our number one priority and is accomplished through highly reliable practices and systems. This Leapfrog ‘A’ grade represents the hard work and outstanding commitment of our physicians, nurses and staff, especially during these unprecedented times.”

“As the Nation copes with a challenging pandemic, our gratitude extends to hospital leadership and health care workers everywhere for their tremendous dedication,” said Leah Binder, president and CEO of The Leapfrog Group. “We hope this ‘A’ helps to thank the people who work and volunteer for the Kaiser Permanente Fontana and Ontario Medical Centers. They are role models in putting patients first, and their service has been extraordinary in our country’s time of need.”

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In total, 11 Kaiser Permanente Southern California hospitals received “A” grades for their dedication to patient safety. These medical centers are located in Anaheim, Downey, Fontana, Irvine, Moreno Valley, Ontario, Panorama City, Riverside, San Diego, San Diego Zion and South Bay.

Developed under the guidance of a national Expert Panel, the Leapfrog Hospital Safety Grade uses up to 28 measures of publicly available hospital safety data to assign grades to more than 2,600 U.S. acute-care hospitals twice per year. The Hospital Safety Grade’s methodology is peer-reviewed and fully transparent, and the results are free to the public.

To see how Kaiser Permanente Southern California hospitals scored locally and nationally, and to access consumer-friendly tips for patients and their loved ones, visit the Hospital Safety Score website at www.hospitalsafetyscore.org.

About The Leapfrog Group
Founded in 2000 by large employers and other purchasers, The Leapfrog Group is a national nonprofit organization driving a movement for giant leaps forward in the quality and safety of American health care. The flagship Leapfrog Hospital Survey and new Leapfrog Ambulatory Surgery Center (ASC) Survey collect and transparently report hospital and ASC performance, empowering purchasers to find the highest-value care and giving consumers the lifesaving information they need to make informed decisions. The Leapfrog Hospital Safety Grade, Leapfrog’s other main initiative, assigns letter grades to hospitals based on their record of patient safety, helping consumers protect themselves and their families from errors, injuries, accidents and infections.

About Kaiser Permanente
Kaiser Permanente is committed to helping shape the future of health care. We are recognized as one of America’s leading health care providers and not-for-profit health plans. Founded in 1945, Kaiser Permanente has a mission to provide high-quality, affordable health care services and to improve the health of our members and the communities we serve. We currently serve 12.2 million members in eight states and the District of Columbia. Care for members and patients is focused on their total health and guided by their personal Permanente Medical Group physicians, specialists and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technology advances and tools for health promotion, disease prevention, state-of-the-art care delivery and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education and the support of community health. For more information, go to: https://about.kaiserpermanente.org/

Kaiser Permanente’s San Bernardino County Service Area has provided comprehensive, affordable health care to the Inland Empire for more than 75 years and serves over 600,000 members. The San Bernardino County Service Area includes the Kaiser Foundation Hospitals in Fontana and Ontario, and medical offices in Fontana, Ontario, Chino, Claremont, Colton, Hesperia, Montclair, Rancho Cucamonga, Redlands, San Bernardino, Victorville and Upland.

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