KAISER PERMANENTE FONTANA AND ONTARIO MEDICAL CENTERS RECEIVE “A” GRADES FOR PATIENT SAFETY

Medical Centers Score an “A” for the Spring 2019 Leapfrog Hospital Safety Grade

FONTANA, CA, May 15, 2019 – The Kaiser Permanente Fontana and Ontario Medical Centers have once again been awarded an ‘A’ from The Leapfrog Group’s Spring 2019 Leapfrog Hospital Safety Grade. The designation recognizes Kaiser Permanente’s efforts in protecting patients from harm and providing safer health care.

The announcement was released nationally by The Leapfrog Group, an independent hospital watchdog. The Leapfrog Group is a national nonprofit organization committed to improving health care quality and safety for consumers and purchasers. The Safety Grade assigns an ‘A’, ‘B’, ‘C’, ‘D’ or ‘F’ grade to hospitals across the country based on their performance in preventing medical errors, injuries, accidents, infections and other harms to patients in their care.

“This recognition demonstrates Kaiser Permanente’s commitment to putting patient safety at the forefront of all we do,” said Greg Christian, Senior Vice President and Area Manager, Kaiser Foundation Hospitals/Health Plan, San Bernardino County Area. “Patient safety is our highest priority and is accomplished through highly reliable practices and systems. This ‘A’ grade represents the hard work and outstanding commitment of our physicians, nurses and staff, each and every day.”

“To be recognized nationally as an ‘A’ hospital is an accomplishment the whole community should take pride in,” said Leah Binder, President and CEO of The Leapfrog Group. “Hospitals that earn an ‘A’ grade are making it a priority to protect patients from preventable medical harm and error. We congratulate hospital leaders, board members, staff, volunteers and clinicians who work so hard to earn this A.”
Developed under the guidance of a national expert panel, the Leapfrog Hospital Safety Grade uses 28 measures of publicly available hospital safety data to assign grades to more than 2,600 U.S. acute-care hospitals twice per year. The Hospital Safety Grade’s methodology is peer-reviewed and fully transparent, and the results are free to the public.

To see how Kaiser Permanente Southern California hospitals scored locally and nationally, and to access consumer-friendly tips for patients and their loved ones, visit the newly updated Hospital Safety Score website at www.hospitalsafetyscore.org.

**About The Leapfrog Group**

Founded in 2000 by large employers and other purchasers, The Leapfrog Group is a national nonprofit organization driving a movement for giant leaps forward in the quality and safety of American health care. The flagship Leapfrog Hospital Survey collects and transparently reports hospital performance, empowering purchasers to find the highest-value care and giving consumers the lifesaving information they need to make informed decisions. The Leapfrog Hospital Safety Grade, Leapfrog’s other main initiative, assigns letter grades to hospitals based on their record of patient safety, helping consumers protect themselves and their families from errors, injuries, accidents and infections.

**About Kaiser Permanente**

Kaiser Permanente is committed to helping shape the future of health care. We are recognized as one of America’s leading health care providers and not-for-profit health plans. Founded in 1945, Kaiser Permanente has a mission to provide high-quality, affordable health care services and to improve the health of our members and the communities we serve. We currently serve more than 12.2 million members in eight states and the District of Columbia. Care for members and patients is focused on their total health and guided by their personal Permanente Medical Group physicians, specialists and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technology advances and tools for health promotion, disease prevention, state-of-the-art care delivery and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education and the support of community health. For more information, go to: www.kp.org/share.

Kaiser Permanente’s San Bernardino County Service Area has provided comprehensive, affordable health care to the Inland Empire for more than 75 years and serves over 610,000 members. The San Bernardino County Service Area includes the Kaiser Foundation Hospitals in Fontana and Ontario, and medical offices in Fontana, Ontario, Chino, Claremont, Colton, Hesperia, Montclair, Rancho Cucamonga, Redlands, San Bernardino, Victorville and Upland.

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