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All Four Kaiser Permanente Inland Empire Medical Centers Receive ‘A’ Grade for Patient Safety

CITY Calif. — May 3, 2023 – Kaiser Permanente **Fontana, Ontario, Riverside and Moreno Valley Medical Centers** received an “A” in the Leapfrog Hospital Safety Grade for spring 2023 for their achievement in protecting patients from preventable harm and errors while receiving hospital care.

The Leapfrog Group, an independent national watchdog organization, assigns an “A,” “B,” “C,” “D” or “F” grade to general hospitals across the country. The grades are based on more than 30 national performance measures reflecting errors, accidents, injuries and infections, as well as hospital harm prevention systems.

“This honor is the result of Kaiser Permanente’s unwavering commitment to patient safety,” said Georgina R. Garcia, Senior Vice President and Area Manager for Kaiser Permanente Hospitals and Health Plan in San Bernardino County. “Especially as we transition into a post-pandemic environment, it is important that our patients know they can count on us to put their health and safety first.”

The Leapfrog Hospital Safety Grade is the only hospital ratings program based exclusively on hospital prevention of medical errors and harm to patients. The grading system is peer-reviewed, fully transparent and free to the public.

“We’re very proud to work with such dedicated physicians, staff and volunteers,” said Sammy Totah, Senior Vice President and Area Manager for Kaiser Permanente Hospitals and Health Plan in Riverside County. “These high marks reflect the hard work of our people, who provide high-quality, compassionate care to more than 1.2 Million Kaiser Permanente members across the Inland Empire.”

According to Leapfrog, it graded 2,857 U.S. hospitals for its Spring 2023 survey, and less than 30% (832) received an ‘A’ grade. Additionally, 281 California hospitals were surveyed, with 95 (34%) receiving A’s.

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