



Autism Spectrum Disorders Center

Serving Kaiser Permanente families and children with Autism Spectrum Disorders

Address: 6620 Via Del Oro, San Jose, CA 95119
Phone: (408) 360-2350
Fax: (408) 360-2396

Hours: Monday - Friday,
8:00 AM - 4:30 PM

APPOINTMENT INSTRUCTIONS

1. Please arrive 15 minutes prior to your scheduled appointment time to register at the front desk. If you are running late, you should contact our clinic as soon as possible. **If we do not hear from you 15 minutes after the scheduled start time, we may have to cancel your child's appointment(s).**
2. Remember to bring the following:
 - Your child's Kaiser Permanente Medical Card.
 - Your photo ID.
 - There may also be a fee associated with your visit depending on your Kaiser Health Plan coverage.
 - Any previous reports you may have for your child (if not sent to the ASD Center previously), including IEP and assessment reports
3. Please note that we are not located at the Main Hospital. Instead you will be looking for a two-story office building on Via Del Oro (Child Psychiatry).
4. *We highly recommend that both biological parents attend the child's appointment(s).* If both parents cannot attend, the parent who spends the most time with the child and who is most familiar with his/her medical history should attend.
Please Note: We do not recommend bringing any siblings to these appointments, as it will disrupt the assessment, and we do not have a babysitting service available. Also, the clinicians will need your *undivided attention* during both the morning and afternoon sessions.
5. **For children under the age of 6 years old**, we highly recommend that you bring your child's favorite foods/snacks, drinks, diapers, and other items you feel would be needed for the day-long evaluation. You may also want to bring a toy for your child to play with during your visit.
6. **For children over the age of 6 years old**, we highly recommend that you bring something for your child to do here as there will be breaks in testing, and your child may be asked to wait in the lobby or nearby (depending on the age of the child). You can bring a book, toy, or video game to occupy your child. Please also bring snacks as needed, as we do not have a vending machine at the facility.
7. If your child becomes sick or there is an emergency and you need to cancel or reschedule your child's appointment(s), please be sure to call our clinic right away at (408) 360-2350.
Please Note: If your child is sick and you decide to bring him/her in, the clinicians may decide to send your family home.

Thank you and we look forward to seeing you.

Updated March 2013