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FOR IMMEDIATE RELEASE

Kaiser Permanente Fontana Medical Center Gets an ‘A’ for Safety

FONTANA, CA, October 20, 2015 – Thirteen Kaiser Permanente Southern California hospitals - including the Fontana and Ontario Medical Centers - have again received an “A” grade from The Leapfrog Group in the fall 2015 Hospital Safety Score for their dedication to patient safety.

“This continued recognition shows the success of our integrated, coordinated health care model at putting the patient at the center of all we do,” said Benjamin Chu, MD, MPH, MACP, president for Kaiser Permanente Southern California. “Knowing that they are receiving the right care at a hospital that is among the safest in the county provides our patients with the peace of mind needed to recuperate and stay on the path to achieving total health – mind, body and spirit.”

The 13 Kaiser Permanente Southern California hospitals with the “A” rating are: Anaheim, Baldwin Park, Downey, Fontana, Irvine, Los Angeles, Ontario, Panorama City, Riverside, San Diego, South Bay, West Los Angeles and Woodland Hills. Moreno Valley Medical Center was not included in this fall’s survey because of insufficient data to report.

“High-quality medical care and patient safety is our focus and commitment at Kaiser Permanente. We’re proud that year after year our medical centers in Southern California consistently meet the highest standards for hospital safety and quality measures,” said Edward M. Ellison, MD, executive medical director, Southern California Permanente Medical Group. “Our caring, highly trained physicians and staff are steadfast in their dedication to delivering the best care to our patients. Our emphasis on infection control and adherence to the safest surgical standards make Kaiser Permanente hospitals in Southern California among the safest in the nation.”

Developed under the guidance of Leapfrog’s Blue Ribbon Expert Panel, the Hospital Safety Score uses 28 measures of publicly available hospital safety data to produce a single A, B, C, D, or F score, representing a hospital’s overall capacity to keep patients safe from preventable

harm. More than 2,500 U.S. general hospitals were assigned scores in October 2015, with 773 hospitals receiving an A grade. The Hospital Safety Score is fully transparent, offering a full analysis of the data and methodology used in determining grades on the website. Patients can also review their hospital's past safety performance alongside its current grade on the Hospital Safety Score site, allowing them to determine which local hospitals have the best track record in patient safety and which have demonstrated consistent improvement.

To see how Kaiser Permanente Southern California hospitals scored locally and nationally, and to access consumer-friendly tips for patients and their loved ones, visit the newly updated Hospital Safety Score website at www.hospitalsafetyscore.org.

About Kaiser Permanente

Kaiser Permanente is committed to helping shape the future of health care. We are recognized as one of America's leading health care providers and not-for-profit health plans. Founded in 1945, our mission is to provide high quality, affordable health care services to improve the health of our members and the communities we serve. We currently serve more than 3.7 million members in Southern California. Care for members and patients is focused on their total health and guided by their personal physicians, specialists and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technology advances and tools for health promotion, disease prevention, state-of-the-art care delivery and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education and the support of community health. For more information follow us on twitter; @KPSCALNews or go to: kp.org/share.

Kaiser Permanente's San Bernardino County Service Area has provided comprehensive, affordable health care to the Inland Empire for 70 years and serves more than 510,000 members. The San Bernardino County Service Area includes the Kaiser Foundation Hospitals in Fontana and Ontario, and medical offices in Fontana, Ontario, Rancho Cucamonga, Colton, Claremont, Montclair, Chino, San Bernardino, Victorville, Redlands, and Upland.

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